

INTELLISERVER: SIMPLIFIED DATA AND APPLICATION MANAGEMENT

Every business IT infrastructure is built on a collection of servers that store an organization's information and data, and the applications used by employees, partners, suppliers, and customers to enable daily business operations. On-site network attached storage solutions and application servers are costly and, often, inefficient options that must be continuously maintained and upgraded to ensure data is always available and applications are always operating at peak efficiency. A more cost-effective approach is to outsource data storage and application server requirements.

Our IntelliServer service provides centralized hosting and co-location of IT infrastructure and application servers, backed by complete network administration, maintenance, and reporting that simplifies network, data, and application management.

With IntelliServer the daily hassles associated with using and managing advanced IT are eliminated so you can get on with your business.

Customize Server Management

IntelliServer offers the flexibility to customize server management to fit your business needs today, and easily scale to address future growth.

Depending on your needs, hosting and collocation solutions can be implemented at your current facilities, or at our secure data centers. And you can further customize IntelliServer services by choosing the level of support you need from a variety of service packages. Each package is offered on a flat rate subscription basis so you get exactly what you need to run your business every day.

Maximize Server Uptime

To help you maximize your server and application uptime and keep productivity levels high, IntelliServer provides proactive monitoring of your servers 24 hours a day, seven days a week. This ensures your system is always operating according to pre-defined health parameters. If a problem does occur, our crack team of IT engineers is immediately alerted to the anomaly and is guaranteed to be working on addressing the problem within 15 minutes or less.

IntelliServer provides:

- **Hardware management:** We source, install, and monitor all required hardware from Tier 1 vendors and provide ongoing support and management.
- **24x7 monitoring:** Our network operations center (NOC) is staffed 24 hours a day, seven days a week, and our team of certified engineers uses

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powerful network monitoring tools to ensure your servers are always up and running at maximum efficiency.

- **System administration:** As your virtual network administrator, we take full responsibility for the ongoing management of your server. We add or delete users and e-mail accounts as needed, and conduct a variety of other administrative tasks on a daily basis. All you need to do is tell us your business needs, and we'll handle it from there.
- **Patch management:** Server manufacturers regularly release patches to protect your servers from newly discovered vulnerabilities. Failure to apply these patches increases the chances problems will arise. Staying on top of patch management can be a significant challenge. With IntelliServer we take responsibility for this critical, yet routine task.
- **Performance management:** To maintain your network service levels we monitor all critical elements, such as CPU, RAM, and hard disk utilization, to ensure that if they fall outside pre-determined parameters, one of our IT engineers is notified.
- **Incident reporting:** Hardware utilization, alerts, and incident responses are all logged in our database so that we can accurately provide server maintenance and activity reports. Having access to this data is also incredibly valuable for trend analysis and SOX/C-198 compliance.

State-of-the-art Facilities

IntelliServer hosting and co-location services are based in IntelliSyn's state-of-the-art data center. This facility features:

- 24x7 security
- Video surveillance
- Building and facility security card access, security personnel and NOC man trap
- UPS and emergency diesel generator power
- Redundant air-conditioning, air flow management and fire suppression systems
- Anti-static flooring

Find Out More

To find out more about how IntelliSyn can create intelligent synergy between your IT and your business, call:

1-866-266-1985

(613) 688-1351

E-mail us at: info@intellisyn.com

Or visit:

www.intellisyn.com

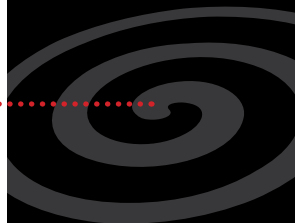
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*As your virtual
network
administrator,
we take full
responsibility
for the ongoing
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your server.*

